

MOVING YOUR FUTURE

NSK is a world leader in bearings, precision and mechatronic products. Our products are used, among others, in wind turbines, machine tools, as well as in vehicles of almost all reputable car manufacturers. NSK originates in Japan and employs nearly 32,000 people in more than 30 countries around the world.

We are looking for a candidate with higher education for the position:

1st Line Support Team Leader (IT Dep.)

Ref. IT/02/0823

Lokalizacja: Kielce

This is the job for you if you are looking for a position where you can develop your IT skills while working in an international environment.

Your responsibilities will include:

- Ensure an effective, professional support for NSK users across all NSK sites in EMEA region offered throughout the support hours
- Ensure that all calls to the Service Desk are logged within the IT Service Management tool
- Review, prioritise and respond to Service Desk tickets in accordance with defined SLA's and ITIL best practices
- Lead, train and mentor 1st Line Support Members

We are looking for you if:

- You have higher education
- You are speaking communicative English (min. level B2)
- Experience on a similar position and 4 years' experience on a senior service desk role
- You have customer service skill, knowledge of MS Windows (troubleshooting); ITIL certificate will be an advantage

If you want to join us:

- Send your CV, including the ref. number in the title, to the following address: cader-m@nsk.com
- Don't miss the application deadline (25/08/2023)
- Visit our website: (www.nskeurope.pl) and click here to learn more about the updated privacy policy for candidates for jobs at NSK Europe <http://www.nskeurope.pl/odpowiedzialnosc-2221.htm#tab4444>

We offer:



Szkolenia i rozwój zawodowy



Premie



Ubezpieczenie grupowe



Elastyczny czas pracy



Zabezpieczenie emerytalne



Dopłata do wakacji



Nowoczesne technologie



Dostawca dla topowych marek



Międzynarodowe środowisko pracy



Dbalność o bezpieczeństwo



Stabilna firma



Międzynarodowe projekty